

REGISTERED USERS

312,668

Total User Accounts

REGISTRATIONS

56,035

153 New Accounts Daily

PROVIDER LISTINGS

8,526,943

Total Provider Count

PLATINUM LISTINGS

127,974

1.50% of Total Listings

DISTINCT VISITORS

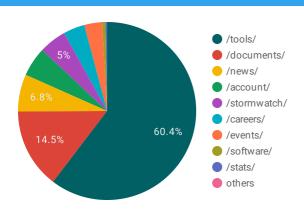
833,348

11.8%

VISITOR SESSIONS

1,029,948

MOST COMMONLY ACCESSED TOOLS AND RESOURCES



MOST COMMONLY ACCESSED PROVIDER CATEGORIES

/adjusters/	21.83%
/roofing-contractors/	7.86%
/contractors-general/	5.78%
/automobile-towing-recovery/	4.25%
/fire-water-damage-restoration/	2.73%
/tree-services/	2.61%
/demolition-contractors/	2.47%
/cleaning-services/	2.29%
/engineers-forensic-consultants/	1.61%
/remodeling-repair-building-contractors/	1.56%

INSURANCE COMPANIES

3,806

Claim Organizations Visited in 2019

SITEWIDE PAGEVIEWS

3,803,143

Total Page Loads in 2019

DEPRECIATION CALCULATIONS

204,038

560 Calculations Daily

DOCUMENT DOWNLOADS

37,179

101 Claims Documents Daily

CLAIMS INTELLIGENCE

241,808

Total Newsletter Subscribers

CLAIMS NEWS RECAP

240,793

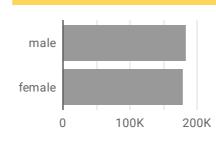
Total Newsletter Subscribers

CALENDAR OF EVENTS

241,188

Total Newsletter Subscribers

USER GENDER DEMOGRAPHICS



SESSION ACTIVITY BY CLAIMS ORGANIZATION

State Farm Mutual Insurance Company
Progressive Casualty Insurance

Allstate Insurance Company

Liberty Mutual Group

Nationwide Mutual Insurance Company

The St. Paul Travelers Companies Inc.
USAA

Gallagher Bassett Services Inc.

Erie Insurance Group

Sedgwick Claims Management Services

Auto Owners Insurance

American Family Insurance

ITT Hartford

Mercury Insurance Group

Metlife

Department Of Veterans Affairs

Safeco Insurance Co.

Crawford and Company

Unitrin Incorporated

CSAA Insurance Exchange

Employers Mutual Casuality Insurance

Metronet Carrier Grade National

Marsh Inc.

United Fire Group

USI Insurance Services

United Health Group Incorporated

JPMorgan Chase & Co.

Great American Insurance Company Southern Farm Bureau Casualty Insurance

Automobile Club Of Southern California
United States Fire Insurance Company

USER AGE GROUP DEMOGRAPHICS

